

SAMPLE ORGANIZATION

Volunteer Program Assessment

2013



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Overview

The following report contains the summary of the survey results administered to an organization. The purpose of the Volunteer Program Assessment is to evaluate the effectiveness of this organization in the following dimensions:

Perceptions of the Organization

- Organizational Commitment
- Recognition
- Satisfaction with Communication
- Perception of Voice

Perceptions of Volunteer Work

- Competence
- Role Ambiguity
- Satisfaction of Volunteer Work
- Engagement

Interpersonal Perceptions

- Satisfaction with Paid Staff
- Satisfaction with Volunteer Colleagues
- Satisfaction with Volunteer Coordinator

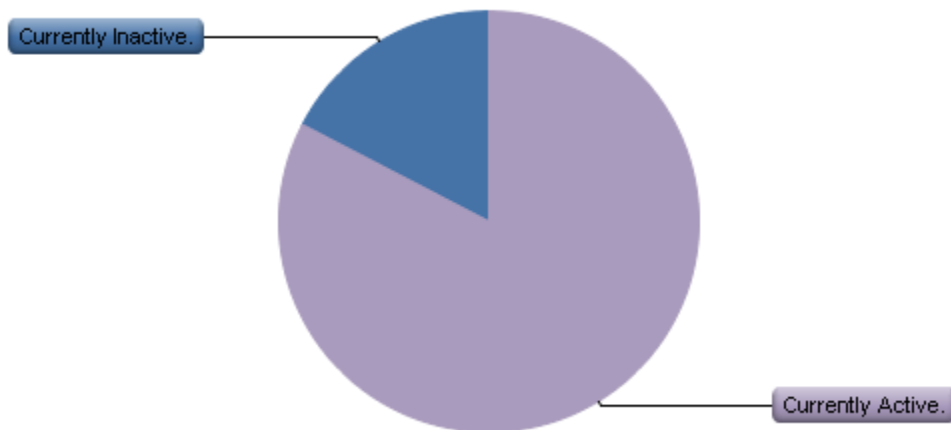
Constraints

- Organizational Constraints
- Burnout
- Intention to Quit

Characteristics of Respondents

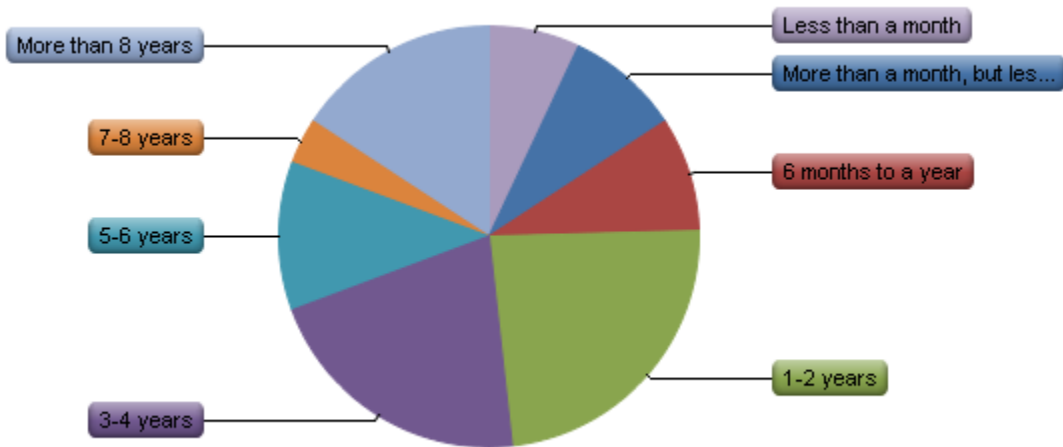
1. Based on the standards of the organization where you volunteer (i.e. frequency of volunteering, last volunteer date, etc.), would you currently consider yourself an active or inactive volunteer at this organization?

Answer	Response	%
Currently Active.	95	83%
Currently Inactive.	20	17%
Total	115	100%



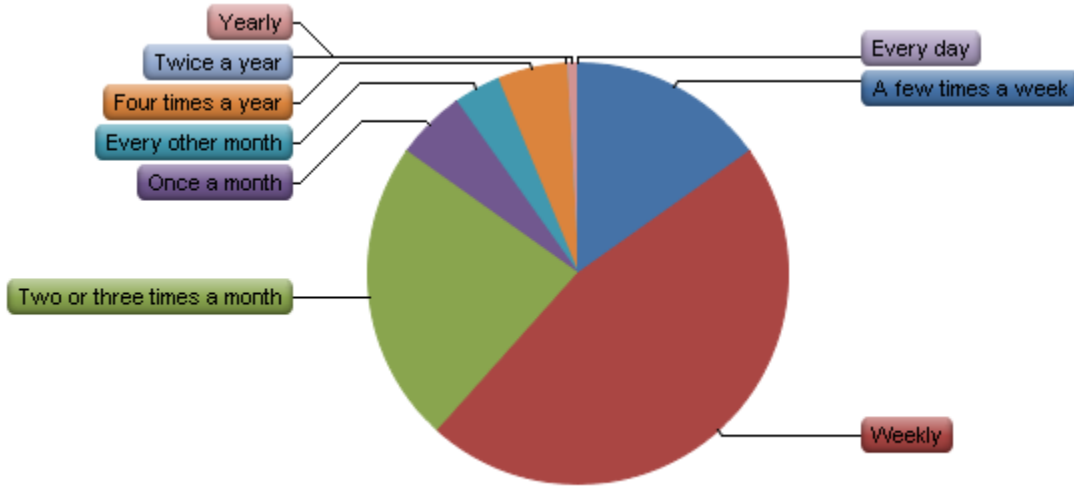
2. How long have you been a volunteer at this organization?

Answer	Response	%
Less than a month	8	7%
More than a month, but less than 6 months	10	9%
6 months to a year	10	9%
1-2 years	27	24%
3-4 years	24	21%
5-6 years	13	11%
7-8 years	4	4%
More than 8 years	18	16%
Total	114	100%



3. How often do you volunteer at this organization?

Answer	Response	%
Every day	0	0%
A few times a week	17	15%
Weekly	52	46%
Two or three times a month	26	23%
Once a month	6	5%
Every other month	4	4%
Four times a year	6	5%
Twice a year	0	0%
Yearly	1	1%
Total	112	100%



Scale Dimension Summary

Scale	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	% of Volunteers that Agree or Strongly Agree
Organizational Commitment	1%	0%	3%	29%	67%	96%
Recognition	2%	4%	13%	36%	45%	82%
Satisfaction with Communication	3%	6%	11%	39%	40%	79%
Perception of Voice	6%	11%	26%	34%	24%	58%
Competence	0%	1%	11%	39%	49%	89%
Role Ambiguity	3%	4%	10%	35%	49%	84%
Satisfaction with Volunteer Work	1%	0%	4%	32%	63%	95%
Engagement	1%	2%	14%	39%	44%	83%
Satisfaction with Volunteer Contributions	1%	1%	5%	43%	49%	93%
Satisfaction with Paid Staff	3%	2%	7%	32%	55%	88%
Satisfaction with Volunteer Colleagues	0%	0%	9%	48%	43%	90%
Satisfaction with Volunteer Coordinator	3%	2%	15%	26%	53%	79%
Organizational Constraints^a	53%	31%	14%	2%	1%	3%
Burnout^a	66%	22%	10%	2%	0%	2%
Intentions to Quit^a	63%	19%	13%	4%	1%	5%

Note: Percentages are rounded to the nearest whole number. ^a indicates scales that are reverse-scored (e.g., small percentage agreement with “Organizational Constraints” reflects fewer perceived constraints).

Item Summary

4. Organizational Commitment

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Total Responses	Mean
I enjoy talking about this organization with people outside it.	0.82%	0.82%	0.00%	25.41%	72.95%	122	4.69
This organization has a great deal of personal meaning for me.	0.82%	0.00%	5.74%	32.79%	60.66%	122	4.52

